



## **At Comm's CommView Partnering with the Avaya Nortel Roadmap** Uniform CDR reporting for any brand regardless of PBX technology

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San Mateo, CA – February 10, 2010 – At Comm Corporation confirmed today that its CommView<sup>®</sup> call accounting reporting platform continues to provide seamless compatibility and call accounting reporting support for both Avaya<sup>®</sup> and Nortel<sup>®</sup> legacy PBX and IP-PBX systems, as well as Avaya's new Aura<sup>®</sup> architecture. @Comm's CommView products are immediately available for all Avaya and Nortel customers in the USA and Canada.

Companies using Avaya, Nortel, or any combination of both, can use a single CommView system to generate uniform reports to meet all their network reporting and analysis needs. CommView collects, processes and unifies all Avaya and Nortel Call Data Records (CDR) from any mix IP-PBX and PBX models into a single set of consistent unified reports, regardless of PBX brand, number of locations and network size.

CommView is available in two versions: A complete, easy to set-up customer premise-based application, and as a secure, web-hosted, subscription service.

CommView's universal interoperability protects customers' investments while eliminating the need for special training. CommView's universal design allows customers to be fully conformant with Avaya's new joint Aura roadmap announced recently.

"@Comm's CommView call accounting solutions family has maintained an ongoing certification under Avaya's DevConnect program for several generations and, as well, @Comm has been a longtime Nortel Enterprise Open Developer.", said Bob Boyd, Executive VP. "CommView's product family provides universal telemanagement solutions for departmental productivity reporting, expense management, traffic analysis, toll fraud detection, security and personnel call productivity for a wide variety of VoIP IP PBX and legacy PBX systems."

CommView automates report access and delivery 24x7 to department managers and supervisors, regardless of location. Reports are easy to read, and have been optimized for on-line access and on-the-

fly interpretation. CommView reports may be delivered via e-mail, on a scheduled basis, or on-demand, with secure access provided via a standard web browser. No user training is needed.

“CommView is deployed in many instances with companies relying on multiple brands such as Avaya, Cisco, Mitel, NEC, Nortel, ShoreTel or other brands and mixes of IP and traditional technologies”, says Dave Cyr, Director of Sales. “There are numerous instances where brands or technologies changed while CommView has been implemented in addition to new deployments that required the support of a mixed environment from day one. Either way, this flexibility benefits our customers as no forklifts or changes in the product are required other than minor set-up adjustments to accommodate different CDR formats”.

### **About @Comm**

At Comm Corporation, also known as @Comm, is the premier provider of Call Accounting for all brands of legacy PBXs and IP-PBXs in any mix of technology or brands with available Call Detail Records in any size or number of locations anywhere.

CommView<sup>®</sup> is a registered trademark of At Comm Corporation. All other trademarks are the property of their respective owners.

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